



## PROGRAMMING

### Will the seminars be available on-demand?

Yes, registered attendees will get access to the education seminar and general session recordings through the convention app until November 30.

### How do I download the app?

Use the [online version here](#) or download "Whova," the official convention app, from the Apple Store ([Click to Download](#)) or Google Play Store ([Click to Download](#)). Log in with the email address you used to register for the event. If you have issues logging in please contact [info@nbwa.org](mailto:info@nbwa.org).

### If I didn't attend in-person can I still get access to the recordings?

The education seminar and general session recording package is now available for \$199. [Click here](#) to register. Please use the below information to sign up:

- Username: your work email address
- Default Password: wedeliver (one word, all lowercase) or use the unique password you have created

Please contact NBWA Meetings and Membership Coordinator Jenna Sugg at [jsugg@nbwa.org](mailto:jsugg@nbwa.org) with any questions regarding registration.

### What is the cancellation policy?

All requests for refunds must be made in writing. Telephone requests cannot be honored. You must send written notification of cancellation to Jenna Sugg by email at [jsugg@nbwa.org](mailto:jsugg@nbwa.org). A 100% refund will be made on registration cancellations received in writing by September 10, 2021. A \$100 administration fee per person will be charged on registration cancellations received in writing September 11 through September 25, 2021. No refunds will be made after September 26, 2021.

## HEALTH & SAFETY

### Proof of Vaccination or Negative COVID Status

Given recent concerning trends related to the Delta variant, we will be implementing enhanced safety protocols similar to other industry events, professional and college sports and restaurants. All attendees will be required to provide one of the following:

- **Proof of vaccination:** Attendees must provide proof of having received either two doses of the Moderna or Pfizer vaccine or one dose of the Johnson & Johnson vaccine. Documentation must clearly display your name and the date of your last vaccination shot (which must be prior to September 19 to be accepted). **Documentation can be the physical card or digital copy but must match your photo ID.**

OR

- **A negative COVID-19 test result from within 72 hours of the start of the convention:** A test must have been administered on or after September 30. Documentation of the test result must clearly show your name, the test date, and the facility that administered the test. Digital versions will be accepted.

OR

- **A negative rapid COVID-19 test result:** Rapid COVID-19 tests will be available on-site for those who do not provide either of the above forms of documentation. **Anyone with a positive test will not be allowed entry to the event. We strongly encourage you to test before you travel to Las Vegas if you do not provide proof of vaccination.**

### **Do I need to submit my proof of vaccination or negative test results information before the event?**

No, when you arrive at the event, you must go to the "Health & Safety Checkpoint" to provide your details on-site before you can check-in at the NBWA registration desk to receive your event name badges. Rapid COVID-19 tests will be available on-site for those who do not provide either documentation.

### **Will vaccination proof need to be the original document card or can it be a copy?**

Documentation can be the physical card or digital copy but must match your photo ID. Documentation must clearly display your name and the date of your last vaccination shot of two doses of the Moderna or Pfizer vaccine or one dose of the Johnson & Johnson vaccine (which must be prior to September 19 to be accepted).

### **When I arrive at Caesars Palace, where do I provide my proof of vaccination, negative test results and/or participate in the rapid testing?**

The "Healthy and Safety Checkpoint" will be located in Caesars Palace's Palace Tower at Registration Desk 3 immediately following the escalators and just past the Palace Tower elevators. The Rapid Antigen Test station will also be located here. Once you pass through the checkpoint, you will then continue down the hallway to event check-in. As a reminder, anyone with a positive test will not be allowed entry to the event.

The checkpoint will be open during the following times:

Saturday, October 2	8:00 a.m. - 5:00 p.m.
Sunday, October 3	8:00 a.m. - 8:00 p.m.
Monday, October 4	7:00 a.m. - 4:30 p.m.
Tuesday, October 5	7:00 a.m. - 2:00 p.m.

### **Who will be conducting the Rapid Antigen testing?**

Discovery Health Services (DHS) has been providing on-site wellness services nationally to government agencies, schools and employers and for events since 2006. They work in every state in the U.S. and hold a Federal Clinical Laboratory License. They currently are conducting event testing for meetings, concerts and large gatherings.

### **Will all attendees be required to take a Rapid Antigen Test?**

NBWA requires proof of vaccination or a negative COVID test within 72 hours of arrival to Las Vegas. The testing is required only if neither of those is presented.

### **If I have proof of vaccination or a negative COVID test, can I take a Rapid Antigen Test?**

Yes, testing is available to any attendee who would like to be tested.

### **Is there a cost for the Rapid Antigen Test at the event?**

There is no cost for the rapid test for attendees.

### **Will I be required to sign a consent form to complete the Rapid Antigen Test?**

Yes, testing consent forms will be available on-site.

### **Is the Rapid Antigen Test accurate?**

Rapid Antigen tests are highly accurate and produce results in about 5 minutes.

### **How is the sample collected?**

Healthcare workers will collect samples using a nasal swab. Unlike the photos and videos you have likely seen of tests that look painful, the swab and technique they use is unlikely to cause any discomfort.

### **How long is the wait after the test is administered?**

Testing results are generally available within 5 minutes. There will be seating available while you wait for your results.

### **What happens if the results are positive?**

If an attendee receives a positive test result, DHS will administer the test again to ensure that the results were not a false positive. If an attendee receives a second positive test, they will be unable to enter the convention.

### **Will attendees have to wear masks?**

Las Vegas currently requires all individuals over the age of two, whether vaccinated or not, to wear a mask while in public indoor spaces. NBWA and Caesars Palace have masks available on-site if an attendee does not have one of their own.

## **HOTEL**

### **What are the hotel health and safety protocols?**

Caesars Palace, the home of NBWA's 84th Annual Convention and Trade Show, continues to practice COVID-19 safe protocols. Caesars is following the guidance of local health officials and for the most up-to-date Caesars overall health and safety protocols, [click here](#).

### **What are the updated valet and rideshare pick-up location details?**

A makeover of Caesars Palace's original main entrance -- including a majestic porte-cochere, a 15-foot-tall statue of Augustus Caesar, a soaring dome and a barreled ceiling -- are just some of the changes that are underway at the iconic resort. During renovation of the Caesars Palace lobby, the main valet off Caesars Palace will only accommodate Diamond and Seven Star rewards members. The Colosseum valet will accommodate all valet guests. Rideshare pickup and drop-off will move to the exit doors next to Vanderpump Cocktail Garden, and express hotel check-in/check-out kiosks will be placed at all available entrances.

**Is there a map of the hotel?**

[Click here](#) for an annotated map of Caesars Palace and the conference center to help you navigate the hotel and event.

**What else should I know about the hotel?**

For notes on what you “need to know before you go” [click here](#) for a message from Caesars Palace.

**FOR MORE INFORMATION ON NBWA’S 84TH ANNUAL CONVENTION AND TRADE SHOW VISIT THE WEBSITE [HERE](#).**